

## **IMPORTANT INFORMATION FOR APPLICANTS**

The criteria listed in this Person Specification are all essential to the job. Please give specific examples wherever possible.

CRITERIA	METHOD OF ASSESSMENT
QUALIFICATIONS:	
No formal qualification requirement	
EXPERIENCE:	
Proven experience in reception duties or similar role with communication & customer service skills	CV and Interview
An ability to work as part of a team as well as individually under your own initiative	CV and Interview
High standard of computer literacy.	CV and Interview
SKILLS AND ABILITIES:	
Excellent organisational and administrative skills	CV and Interview
Ability to communicate clearly and effectively, orally and in writing, with a broad range of partners and organisations	CV and Interview
Ability to prioritise, multi-task and work to tight deadlines	CV and Interview
Track record of working independently whilst using initiative.	Interview
Demonstrate creativity, initiative, diplomacy, resourcefulness and resilience, in a demanding and fast-paced environment.	Interview
OTHER SPECIAL REQUIREMENTS:	
Able to work flexibly with some requirement to work evenings and/or weekends	Interview